

ENERGY INFRASTRUCTURE TRUST

Investor Complaints Data for the month of September 2025

Part A: Total complaints report (including complaints received through SCORES)

For the Quarter ending: September 30, 2025

	All complaints including SCORES complaints	SCORES Complaints
Number of investor complaints pending at the beginning of the Quarter	0	0
Number of investor complaints received during the Quarter	0	0
Number of investor complaints disposed of during the Quarter.	0	0
Number of investor complaints pending at the end of the Quarter.	0	0
Average time taken for redressal of complaints for the Quarter	0	0

Complaints pending during FY 2025-26/QE September 30, 2025							
	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	0	0	0	0	0	0	0
SCORES Complaints	0	0	0	0	0	0	0

Complaints pending during FY 2025-26/QE September 30, 2025							
	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	0	0	0	0	0	0	0
SCORES complaints	0	0	0	0	0	0	0

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Part B: For Financial year ending March 31, 2025

	All complaints including SCORES complaints	SCORES Complaints
Number of investor complaints pending at the beginning of the year	0	0
Number of investor complaints received during the year	0	0
Number of investor complaints disposed of during the year.	0	0
Number of investor complaints pending at the end of the year.	0	0
Average time taken for redressal of complaints for the year	0	0

Part D: Trend of monthly disposal of complaints (including complaints received through SCORES)

Sr. Nos:	Month	Carried forward from previous quarter	Received	Resolved*	Pending**
1	2	3	4	5	6
1.	April-2025	0	0	0	0
2.	May- 2025	0	0	0	0
3.	June- 2025	0	0	0	0
4.	July – 2025	0	0	0	0
5.	September- 2025	0	0	0	0
	Grand Total	0	0	0	0

*Should include complaints of previous month resolved in the current month. If any.

** Should include total complaints pending as on the last day of the month, if any.

Part E: Trend of annual disposal of complaints (including complaints received through Score

Sr. Nos.:	Year	Number of complaints carried forward from previous year	Number of complaints received during the year	Number of complaints resolved during the year	Number of complaints pending at the end of the year
1.	2019-20	0	0	0	0
2.	2020-21	0	0	0	0
3.	2021-22	0	0	0	0
4.	2022-23	0	0	0	0
5.	2023-24	0	0	0	0
6.	2024-25	0	0	0	0
	Grand Total	0	0	0	0